

# Privacy Policy

**Effective Date:** 03 April 2024

Welcome to BlockTrade Investment ("we," "our," or "us"). We value your privacy and are committed to protecting your personal information. This Privacy Policy outlines how we collect, use, disclose, and safeguard your data when you use our platform.

## 1. Information We Collect

### a. Personal Information:

- When you register for an account or use our services, we may collect personal information such as your name, email address, phone number, country of residence, and financial information (e.g., bank account or cryptocurrency wallet details).

### b. Transaction Information:

- We collect details of your transactions on our platform, including deposits, withdrawals, and investments.

### c. Technical Information:

- We may collect information about your device, IP address, browser type, operating system, and browsing behavior through cookies and similar technologies.

## 2. How We Use Your Information

### a. To Provide Services:

- We use your personal and transaction information to manage your account, process transactions, and provide investment services.

### b. To Communicate:

- We may use your contact information to send you updates, notifications, and promotional offers related to our platform.

### c. To Improve Our Services:

- We analyze your usage patterns and feedback to improve the functionality, performance, and user experience of our platform.

**d. To Ensure Security:**

- Your information helps us monitor for fraudulent activities, protect against unauthorized access, and comply with applicable laws and regulations.

### **3. How We Share Your Information**

**a. With Service Providers:**

- We may share your information with third-party service providers who assist us in delivering our services, such as payment processors, cloud storage providers, and customer support teams.

**b. For Legal Compliance:**

- We may disclose your information to comply with legal obligations, respond to legal requests, or defend our legal rights.

**c. With Your Consent:**

- We may share your information with third parties if you have given us explicit consent to do so.

### **4. Data Security**

We implement appropriate technical and organizational measures to protect your data from unauthorized access, loss, or alteration. However, no method of transmission over the internet or electronic storage is entirely secure, and we cannot guarantee absolute security.

### **5. Your Rights**

**a. Access and Correction:**

- You have the right to access and correct your personal information held by us.

**b. Data Deletion:**

- You may request the deletion of your personal information, subject to certain legal obligations.

**c. Opt-Out:**

- You may opt out of receiving promotional communications from us by following the unsubscribe instructions in those communications.

## **6. Cookies and Tracking Technologies**

We use cookies and similar tracking technologies to collect information about your interactions with our platform. You can manage your cookie preferences through your browser settings.

## **7. Third-Party Links**

Our platform may contain links to third-party websites or services. We are not responsible for the privacy practices of these external sites. We encourage you to review their privacy policies before providing any personal information.

## **8. Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. We will notify you of any significant changes by posting the new policy on our platform and updating the effective date.

## **9. Contact Us**

If you have any questions or concerns about this Privacy Policy, please contact us at:

**BlockTrade Investment**

<http://blocktradeinvestment.org/>